

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/ 312(4)

Date: 28.07.2025

Present:

Sri A.K. Satapathy, President

Sri S.Tripathy Member(Finance)

1	Case No.	BRL/294/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Jogindra Naik C/O-Nimai Naik At-Parsian, Po-Kadamdihi, Dist-Jharsuguda-768219		4172-2207-1409	8114864821																																
3	Respondent/s	SDO (Elect), Belpahar			Division B.N.E.D, TPWODL, Brajarajnagar																																
4	Date of Application	18.07.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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6	Section(s) of Electricity Act, 2003 involved																																				
7	OERC Regulation(s) with Clauses	<table border="1"> <tr> <td>1. OERC Distribution (Conditions of Supply) Code,2019</td> <td>✓</td> </tr> <tr> <td>2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004</td> <td></td> </tr> <tr> <td>3. OERC Conduct of Business) Regulations,2004</td> <td></td> </tr> <tr> <td>4. Odisha Grid Code (OGC) Regulation,2006</td> <td></td> </tr> <tr> <td>5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004</td> <td></td> </tr> <tr> <td>6. Others</td> <td></td> </tr> </table>				1. OERC Distribution (Conditions of Supply) Code,2019	✓	2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004		3. OERC Conduct of Business) Regulations,2004		4. Odisha Grid Code (OGC) Regulation,2006		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004		6. Others																					
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8	Date(s) of Hearing	18.07.2025																																			
9	Date of Order	28.07.2025																																			
10	Order in favour of	Complainant	Respondent	Others	✓																																
11	Details of Compensation awarded, if any.	NIL																																			

President
Grievance Redressal Forum
TPWODL, Burla - 768017

appeared

For the Complainant- Jogindra Naik
Represented by Nimai Naik



For the Respondent - SDO(Elect), Belpahar, TPWODL.

GRF Case No- BRL/294/2025

Jogindra Naik
C/O- Nimai Naik
At-Parsian, Po-Kadamdihi
Dist-Jharsuguda
Consumer No-4172-2207-1409

COMPLAINANT

VRS

SDO(Elect), Belpahar, TPWODL.

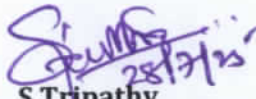
OPPOSITE PARTY


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


S. Tripathy
Member (Finance)
Member


A.K. Satapathy
(President)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Copy to: - Grievance Redressal Forum
TPWODL, Burla - 768017

1. Jogindra Naik, C/O- Nimai Naik, At-Parsian, Po-Kadamdihi, Dist-Jharsuguda.
2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/294/2025)

GRIEVANCE REDRESSAL FORUM
TPWODL, BURLA

୧୦୦. Belpatal

Qtr. No.SD-6/2, Sourav Vihar, Near NAC College,

Burla-768017, Ph No.0663-2950601

Email:-Wesco_grf@Yahoo.in

GRIEVANCE REDRESSAL FORUM

Received

No.....

Dt.....

TPWODL, Burla

Complaint No-

1) The name, details, address and telephone no/mobile no. of the complainant with consumer no.

Name- Jogendra Naik SC. No- 41722207/1409
At- Parcelan mob- 8114864821
Po- Kadamdihi (Dist- Jharsuguda) Pin- 768219

2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ମୋ' ନାମ ୨୦୨୩ ରୁ ୨୦୨୫ ବ୍ୟବସାୟ ପ୍ରକାର ବଦଳାଇବା ପାଇଁ ଆବେଦନ କରିଥିଲି।
କିନ୍ତୁ ଏହା ପ୍ରଶ୍ନାବଳୀ ଦେଖିବା ପରେ ଆବେଦନ ଠାରୁ ଖସି ଯାଇଛି।
କିନ୍ତୁ କି ପ୍ରକାର/ପଦ କରାଯାଇପାରେ ଏହାକୁ ଫେରିଆଣିବା ପାଇଁ।

4) Relief sought for

5) Any interim Relief sought for, pending final decision

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court, if so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE,if any.

Place:-

Date:-

୧୦/୧୧/୨୩

Signature of the Applicant

S/O Jogendra Naik